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| Dionne Hiebert  KEYSTONE INVESTIGATIONS  | Address | PO Box 2157, Cedar Park, TX 78630 | Phone | (512) 567-3211 | E-mail | dionne@keystonepi.com |  | Domain | www.keystonepi.com | | | |
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| EXPERIENCED INVESTIGATOR | PROFESSIONAL PHOTOGRAPHER  UNDERCOVER AGENT | SURVEILLANCE SPECIALIST | | | |
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| EDUCATION BS in photography  Minor in biology  Sam Houston State University  Huntsville, TX : 1987 to 1992 EXPERTISE & SKILLS  * Criminal/Civil Investigations * Missing Persons/Abductions * Victim/Witness Interviews * Photo Editing/Enhancement * Evidence Review & Recovery * Investigative Report Writing * Dust & Lift Fingerprints * Covert Surveillance * Trial Preparation * Litigation Support * Courtroom Testimony * Background Investigations * Internet/Social Media Search * Document Retrieval * Undercover/Decoy ops    Licensed by psb TX License #A19436  PROFESSIONAL ORGANIZATIONS  TEXAS ASSOCIATION OF LICENSED INVESTIGATORS (TALI)  TEXAS PROFESSIONAL PHOTOGRAPHERS ASSOCIATION (TPPA) |  |  | **WORK EXPERIENCE** Owner/manager/investigator: Keystone Investigations  Cedar Park, TX: 2014 to Present   * Manage and investigate complex criminal defense investigations such as homicide, aggravated robbery, cold case, vehicular homicide, sexual assault, strangulation, domestic violence and more; Serve as an investigative resource in civil matters to include family law, personal injury, insurance claims, dangerous animal allegations, permit violations, child custody, child endangerment, runaways and missing persons; Litigation assistance, trial prep, and testimony;   Investigator: United International Investigations  Austin, TX : 2008 to 2014   * Coordinated and conducted surveillance operations utilizing both covert and overt methods while maintaining the utmost integrity. Acted in an undercover capacity to obtain and extract information &/or evidence relevant to the case objective; Obtained witness statements, performed interviews and compiled precise written reports for submission to the court and/or clients; Actively participated in investigations involving both civil and criminal violations;   Senior special agent: Immigration and Customs Enforcement  Austin, TX : 2001 to 2008   * Conducted high profile, multi-jurisdictional money laundering/financial investigations; Provided clear, concise testimony before state and federal judge/jury while maintaining professional demeanor; Demonstrated intimate knowledge in public corruption, bribery, smuggling, money laundering and cases involving crimes against children; Formulated hundreds of grand jury subpoenas, facilitated service and consolidated over a million documents;   Special agent: United States Customs Service  Denver, CO : 1997 to 2001   * Pursued specialized training in undercover operations, advanced training in fraud/financial investigations and crimes against children; Coordinated and executed large-scale, complex searches; Identified, documented, protected, and collected physical evidence; Acted as undercover agent on drug & fraud cases; |