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| Dionne HiebertKEYSTONE INVESTIGATIONS | Address | PO Box 2157, Cedar Park, TX 78630 | Phone | (512) 567-3211 | E-mail | dionne@keystonepi.com || Domain | www.keystonepi.com |
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| EXPERIENCED INVESTIGATOR | PROFESSIONAL PHOTOGRAPHER UNDERCOVER AGENT | SURVEILLANCE SPECIALIST |
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| EDUCATIONBS in photographyMinor in biology Sam Houston State UniversityHuntsville, TX : 1987 to 1992EXPERTISE & SKILLS* Criminal/Civil Investigations
* Missing Persons/Abductions
* Victim/Witness Interviews
* Photo Editing/Enhancement
* Evidence Review & Recovery
* Investigative Report Writing
* Dust & Lift Fingerprints
* Covert Surveillance
* Trial Preparation
* Litigation Support
* Courtroom Testimony
* Background Investigations
* Internet/Social Media Search
* Document Retrieval
* Undercover/Decoy ops

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Investigator: United International InvestigationsAustin, TX : 2008 to 2014* Coordinated and conducted surveillance operations utilizing both covert and overt methods while maintaining the utmost integrity. Acted in an undercover capacity to obtain and extract information &/or evidence relevant to the case objective; Obtained witness statements, performed interviews and compiled precise written reports for submission to the court and/or clients; Actively participated in investigations involving both civil and criminal violations;

Senior special agent: Immigration and Customs EnforcementAustin, TX : 2001 to 2008* Conducted high profile, multi-jurisdictional money laundering/financial investigations; Provided clear, concise testimony before state and federal judge/jury while maintaining professional demeanor; Demonstrated intimate knowledge in public corruption, bribery, smuggling, money laundering and cases involving crimes against children; Formulated hundreds of grand jury subpoenas, facilitated service and consolidated over a million documents;

Special agent: United States Customs ServiceDenver, CO : 1997 to 2001* Pursued specialized training in undercover operations, advanced training in fraud/financial investigations and crimes against children; Coordinated and executed large-scale, complex searches; Identified, documented, protected, and collected physical evidence; Acted as undercover agent on drug & fraud cases;
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